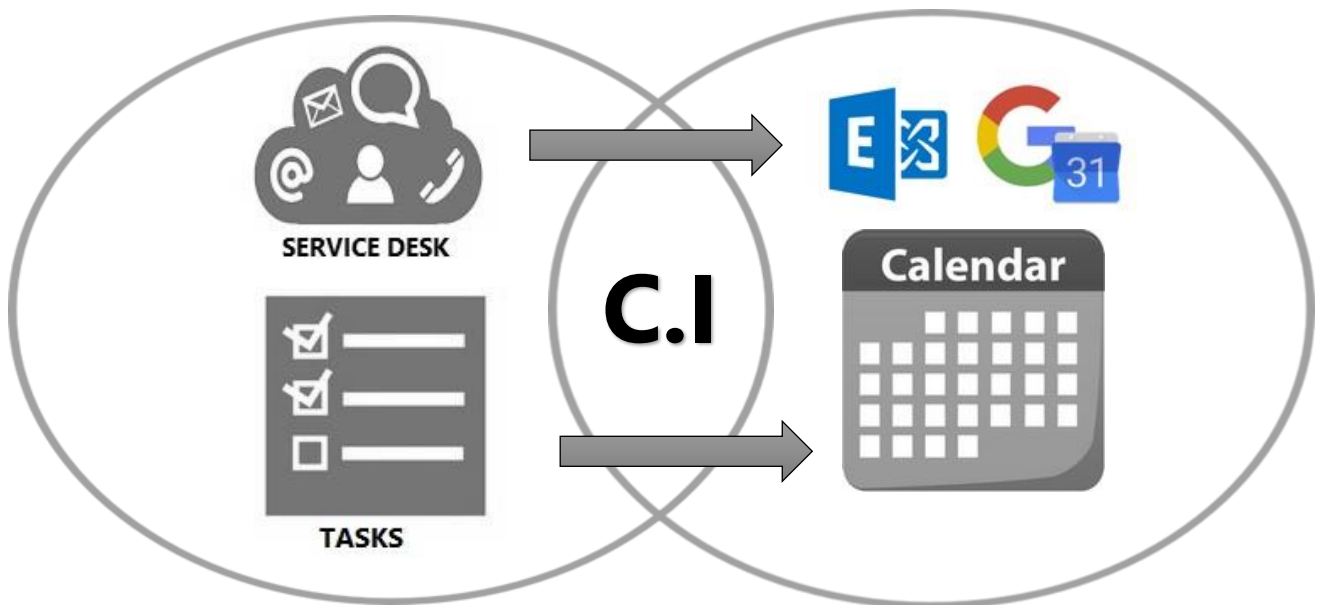


TTIS - Calendar Integrator



Think Tank Integration Suite "Calendar Integrator" is a Web Service that allows you to take advantage of the powerful calendaring functionality in Microsoft Exchange and Google Calendar to maximise your team's day and allow for better planning of actions from your Service Desk or Enterprise Application.



Business Benefits of Calendaring

- ✓ Make your team more productive with a single view of their day
- ✓ Better planning and management of time and tasks
- ✓ Spot overlaps and delays before they happen

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Why Integrate?

Most people and teams plan their days and week inside their Exchange/Google calendar while having tasks or check lists inside their service desk application. Now you can remove the divide by sending that task information into your Exchange/Google calendar or team calendar.

Either

1) If your business is synchronising manually between your Service Desk application and your calendaring application, then Calendar Integrator can automate that process for you

Or

2) If you are not capturing your tasks in your calendar because of the work involved, then Calendar Integrator can open up new possibilities for your business.

How do we integrate?

A configurable Web Service allows field information from your Service Desk or Enterprise Application to be used to create update and delete calendar items in your calendar or shared team calendar. This information is passed via your Enterprise Application API to the Web Service.

